



FOR OFFICE USE only : D/O \_\_\_ WHMCS \_\_\_ NC \_\_\_ Client DB \_\_\_ Welcome \_\_\_ Affiliate \_\_\_

## Service Request Form

First Name  Surname:

Company Name   
 ID / Co Reg no   
 Address

Postal Address

Post Code  For office use

Telephone Work    
 Fax    
 Mobile

Domain Name:  Email Address:

### ADSL CAPPED CONNECTION

Service	Data only	384K line**	1024K line**	4096K line**
1 GB	R 59 <input type="checkbox"/>	R 199 <input type="checkbox"/>	R 349 <input type="checkbox"/>	R 479 <input type="checkbox"/>
additional GB R 59 – Total GB = _____				
1 GB Lite	R 39 <input type="checkbox"/>	R 199 <input type="checkbox"/>	R 335 <input type="checkbox"/>	R 459 <input type="checkbox"/>
additional GB R 39 – Total GB = _____				

### ADSL UNCAPPED

384K Data Only	R 219 <input type="checkbox"/>
384K Data + Telkom Line	R 349 <input type="checkbox"/>
1024K Data Only	R 399 <input type="checkbox"/>
1024K Data + Telkom Line	R 649 <input type="checkbox"/>
4096K Data Only	R 559 <input type="checkbox"/>
4096K Data + Telkom Line	R 859 <input type="checkbox"/>

### ADSL SERVICES

Set Up charge ( incl FREE Router )	R 395 <input type="checkbox"/>
Wireless Router upgrade	R 195 <input type="checkbox"/>
Telephone number on which you require ADSL : ( _____ ) - _____	
Transfer existing ADSL line from Telkom	Yes / No <input type="checkbox"/>

### HOSTING SERVICE

Linux Hosting	Windows Hosting
50 MB + 1 POP3 mailbox R39 <input type="checkbox"/>	50 MB + 1 POP3 mailbox R49 <input type="checkbox"/>
250 MB + 5 POP3 mailboxes R59 <input type="checkbox"/>	250 MB + 5 POP3 mailboxes R79 <input type="checkbox"/>
500 MB + 15 POP3 mailboxes R89 <input type="checkbox"/>	500 MB + 15 POP3 mailboxes R110 <input type="checkbox"/>
1 GB + 25 POP3 mailboxes R150 <input type="checkbox"/>	1 GB + 25 POP3 mailboxes R225 <input type="checkbox"/>

### ADDITIONAL SERVICE

Additional POP3 mailboxes R15 <input type="checkbox"/>	Basic Web Design Package R339 <input type="checkbox"/>
Antivirus & spam scanning R15 <input type="checkbox"/>	Premium Web Design Package R479 <input type="checkbox"/>
Authenticated SMTP R25 <input type="checkbox"/>	Platinum Web Design Package R759 <input type="checkbox"/>
IMAP access to mailbox R25 <input type="checkbox"/>	Domain pointing R25 <input type="checkbox"/>
Statistics and graphs R15 <input type="checkbox"/>	Google AdWords poa <input type="checkbox"/>
Domain registration / renewal R 250 <input type="checkbox"/>	Search Engine Optimisation poa <input type="checkbox"/>

Month to month notice for all services except for Web Design Packages ( 24 month subscription ) as this includes domain registration, renewal, setup, hosting and design. Terms and Conditions apply.



### Debit Order Instruction

This signed Authority and Mandate refers to our contract as dated as on signature hereof ("the Service Agreement"). I / We hereby authorise you to issue and deliver payment instructions to the bank for collection against my / our below mentioned account at my / our below mentioned bank (or any other bank or branch to which I / We may transfer my / our account) on condition that the sum of such payment instructions will never exceed my / our obligations as agreed to in the Agreement, and commencing on the commencement date and continuing until this Authority and Mandate is terminated by me / us by giving you notice in writing of no less than 20 ordinary working days, and sent by post, email (verified) or delivered to your address indicated above.

The individual payment instructions so authorised to be issued and delivered as follows :Once off and / or Monthly and / or Annual payments as set out in the Service Agreement, to be processed between the 24 th and 28 th of a month. In the event that the payment day falls on a Saturday, Sunday or recognized South African public holiday, the payment day will automatically be the very next ordinary business day. Further, if there are insufficient funds in the nominated account to meet the obligation, you are entitled to track my account and re-present the instruction for payment as soon as sufficient funds are available in my account. Resubmissions to collect arrears for insufficient funds will attract an additional as set from time to time.

I / We, being Authorised hereunder, understand that the withdrawals hereby authorised will be processed through a computerized system provided by the South African Banks and I also understand that details of each withdrawal will be printed on my bank statement. Each transaction will contain a number, which must be included in the said payment instruction and if provided to you should enable you to identify the Agreement. A payment reference is added to this form before the issuing of any payment instruction. I / We shall not be entitled to any refund of amounts which you have withdrawn while this authority was in force, if such amounts were legally owing to you.

I / We acknowledge that all payment instructions issued by you shall be treated by my/our above mentioned bank as if the instructions had been issued by me/us personally.

I / We agree that although this Authority and Mandate may be cancelled by me / us, such cancellation will not cancel the Agreement. I / We shall not be entitled to any refund of amounts which you have withdrawn while this authority was in force, if such amounts were legally owing to you.

I / We acknowledge that this Authority and Mandate may be ceded to an Authorised and Registered Company that performs the actual debit on your behalf as per your agreement with that Registered Provider, but in the absence of such assignment of the Agreement, this Authority and Mandate will be null and void.

Monthly Installment	R _____	Once off set up amount	R _____
Full name of account holder	_____		
ID number of account holder / company registration number	_____		
Address	_____		
Bank	_____	Branch	_____
Branch code	_____	Commencement date	_____
Account number	_____	Account type	_____
Signed at _____ on this _____ day of _____ 20____			
Witness _____ Account holder _____			